

Parallels Remote Application Server logs location

- Parallels Remote Application Server

Information

This article outlines the location of various log files for the Remote Application Server (RAS) and its components.

Log Type	Log File Name	Location	Purpose
Installation	RASMSi.log	%ProgramData%\Parallels\RASLogs\	Created when pushing
Connection Broker	controller.log	%ProgramData%\Parallels\RASLogs\	Controller service
	redundancy.log	%ProgramData%\Parallels\RASLogs\	Redundancy service
	tsscheduler.log	%ProgramData%\Parallels\RASLogs\	Scheduler activity
	notifdisp.log	%ProgramData%\Parallels\RASLogs\	Email Dispatcher
	audit.log	%ProgramData%\Parallels\RASLogs\	Audit
	devscheduler.log	%ProgramData%\Parallels\RASLogs\	Devscheduler
	licensing.log	%ProgramData%\Parallels\RASLogs\	Licensing
RDSH Agent	cpuloadbalancer.log	%ProgramData%\Parallels\RASLogs\	CPU load balancing
	tsagent.log	%ProgramData%\Parallels\RASLogs\	Agent Service
	univprn.log	%ProgramData%\Parallels\RASLogs\	Printing
	univwia.log	%ProgramData%\Parallels\RASLogs\	Scanning
	univtwain.log	%ProgramData%\Parallels\RASLogs\	Scanning
	univinst.log	%ProgramData%\Parallels\RASLogs\	Device Installation
	shell.log	%ProgramData%\Parallels\RASLogs\	Shell
	devredir.log	%ProgramData%\Parallels\RASLogs\UserLogs\	Device redirection
	CertLogonCredProv.log	%ProgramData%\Parallels\RASLogs\	Cert Logon Credential provider
	LsassSCardMgr.log	%ProgramData%\Parallels\RASLogs\	SCard Hooker for lsass
RasExt.log	%ProgramData%\Parallels\RASLogs\	Token validation	
Provider Agent	vdiagent.log	%ProgramData%\Parallels\RASLogs\	Agent Service
PC Agent	pcagent.log	%ProgramData%\Parallels\RASLogs\	Agent Service
	univprn.log	%ProgramData%\Parallels\RASLogs\	Printing
	univwia.log	%ProgramData%\Parallels\RASLogs\	Scanning
	univtwain.log	%ProgramData%\Parallels\RASLogs\	Scanning
	univinst.log	%ProgramData%\Parallels\RASLogs\	Device Installation
	shell.log	%ProgramData%\Parallels\RASLogs\	Shell

	Log File Name	Location	Purpose
Log Type	devredir.log	%ProgramData%\Parallels\RASLogs\UserLogs\	Device redirection
	CertLogonCredProv.log	%ProgramData%\Parallels\RASLogs\	Cert Logon Credential provider
	LsassSCardMgr.log	%ProgramData%\Parallels\RASLogs\	SCard Hooker for lsass
	rasscarddriver.log	%ProgramData%\Parallels\RASLogs\	Parallels Scard Driver
	RasExt.log	%ProgramData%\Parallels\RASLogs\	Token validation
Guest Agent	guestagent.log	%ProgramData%\Parallels\RASLogs\	Agent Service
	univprn.log	%ProgramData%\Parallels\RASLogs\	Printing
	univwia.log	%ProgramData%\Parallels\RASLogs\	Scanning
	univtwain.log	%ProgramData%\Parallels\RASLogs\	Scanning
	univinst.log	%ProgramData%\Parallels\RASLogs\	Device Installation
	shell.log	%ProgramData%\Parallels\RASLogs\	Shell
	devredir.log	%ProgramData%\Parallels\RASLogs\UserLogs\	Device redirection
	CertLogonCredProv.log	%ProgramData%\Parallels\RASLogs\	Cert Logon Credential provider
	LsassSCardMgr.log	%ProgramData%\Parallels\RASLogs\	SCard Hooker for lsass
	rasscarddriver.log	%ProgramData%\Parallels\RASLogs\	Parallels Scard Driver
Gateway	RasExt.log	%ProgramData%\Parallels\RASLogs\	Token validation
	gateway.log	%ProgramData%\Parallels\RASLogs\	Gateway Service
	HTML5GW.log	%ProgramData%\Parallels\RASLogs\	HTML5
Enrolment	EnrollServer.log	%ProgramData%\Parallels\RASLogs\	Enrolment Service
Agent	powershell.log	%ProgramData%\Parallels\RASLogs\	PowerShell Interface

PowerShell client logs location is described here: <https://kb.parallels.com/en/124703>

**PowerShell
Interface**

© 2025 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.