

RAS Reporting installation is failing due to inability to connect to the report server database

- Parallels Remote Application Server

Symptoms

RAS Reporting installer is failing with the following error message:

ReportingSetup.log (C:\ProgramData\Parallels\RASLogs) contains the following error:

Error while listing and deleting SSRS Folders : System.Web.Services.Protocols.SoapException: The report server cannot open a connection to the report server database. A connection to the database is required for all requests and processing. ---> Microsoft.ReportingServices.Library.ReportServerDatabaseUnavailableException: The report server cannot open a connection to the report server database. A connection to the database is required for all requests and processing.

Cause

Misconfiguration

Resolution

Double-check that the Report Server Database is connected at Reporting Services Configuration Manager:

Please follow this article for more information:

[Single Server Installation and Configuration of Parallels RAS Reporting Service](#)

[Multi-Server Installation and Configuration of Parallels RAS Reporting Service](#)

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