



PMM Console extension install fails due to Nmap being blocked

- Parallels Device Management

Symptoms

Parallels Mac Management Console Extension can't be installed. PMM Installation log contains the following:

```
[0B80:5624][2020-09-04T10:00:27]i000: [INFO
Parallels.Pma.InstallerUI.Model.ExecutionStage] OnExecutePackageBegin
(PKG.NMap, should execute = True)
[0B80:5624][2020-09-04T10:00:27]i000: [DEBUG
Parallels.Pma.InstallerUI.Model.ExecutionStage] OnExecuteProgress (package id
= PKG.NMap), progress / overall = 0 / 50
[1028:6430][2020-09-04T10:00:27]i301: Applying execute package: PKG.NMap,
action: Install, path: C:\ProgramData\Package
Cache\AADD08BF4FF8D1350EE752C6C39D60BBEA6939AC\nmap-setup.exe, arguments:
'"C:\ProgramData\Package
Cache\AADD08BF4FF8D1350EE752C6C39D60BBEA6939AC\nmap-setup.exe" /S'
[1028:6430][2020-09-04T10:00:28]e000: Error 0x80070005: Failed to
CreateProcess on path: C:\ProgramData\Package
Cache\AADD08BF4FF8D1350EE752C6C39D60BBEA6939AC\nmap-setup.exe
[1028:6430][2020-09-04T10:00:28]e000: Error 0x80070005: Failed to execute EXE
package.
[0B80:5624][2020-09-04T10:00:28]e000: Error 0x80070005: Failed to configure
per-machine EXE package.
[0B80:5624][2020-09-04T10:00:28]i000: [INFO
Parallels.Pma.InstallerUI.Model.ExecutionStage] OnExecutePackageComplete
(package id = PKG.NMap), restart = None, status = -2147024891
[0B80:5624][2020-09-04T10:00:28]i319: Applied execute package: PKG.NMap,
result: 0x80070005, restart: None
[0B80:5624][2020-09-04T10:00:28]e000: Error 0x80070005: Failed to execute EXE
package.
```

PMM installation logs will look as follows:

```
%localappdata%\Temp\Parallels Mac Management for Microsoft
SCCM_20181111073813_002_PKG.PmmWin.log
%localappdata%\Temp\Parallels Mac Management for Microsoft SCCM_20181111073813.log
```

Cause

Antivirus blocks **Nmap utility** installation. This utility is installing as a part of the PMM Console Extension component.

Resolution

Adjust antivirus software settings to allow Nmap installation.

NOTE: Parallels Mac Management 8.5.0.108 is installing Nmap 7.12. Nmap is being used primarily for Parallels Network Discovery.

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