

Private key doesn't match Certificate

- Parallels Remote Application Server

Symptoms

Error **Private key doesn't match Certificate** is thrown when you try to import public key:

Cause

There are two possible reasons for this issue:

1. The certificate is in PKCS7 format that is currently not supported by RAS;
2. The certificate doesn't match the CSR indeed.

Resolution

1. Please make sure that the certificate is **not** in PKCS7 format;
2. Use <https://www.sslshopper.com/certificate-key-matcher.html> to check if the certificate matches the CSR actually. If it doesn't, the certificate is wrong:

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