

Working with Windows in Parallels Desktop for Chrome OS Enterprise and Education Edition

- Parallels Desktop for Chrome OS Enterprise and Education Edition

This article explains how to work with Windows in Parallels Desktop for Chrome OS Enterprise and Education Edition

Start Windows

To start Windows, click the Parallels Desktop in **Launcher**. If you often use Parallels Desktop, it is recommended that you pin its icon to the shelf and use it to quickly start the application. To pin the icon to the shelf, open Parallels Desktop, right-click its icon and choose **Pin**.

Suspend Windows

Suspending Windows conveniently freezes all running Windows applications and settings in their current state.

Do one of the following:

- Close the virtual machine window.
- Right-click the Parallels Desktop icon on the shelf and select **Close**.

The next time you start Windows, you resume your progress from exactly where you left off.

Shut Down Windows

Shutting down Windows in Parallels Desktop is just like shutting down Windows on a PC. All Windows applications close, giving you the opportunity to save your progress if necessary, and Windows stops running.

Note: To spend less time on shutting Windows down and then starting again, it is recommended that you suspend Windows.

To shut down Windows, do one of the following:

- In Windows, click the **Start** button, then click **Power > Shut down**.

- Right-click the Parallels Desktop icon on the shelf and select **Shut down**.

Stop or Reset Windows

If your virtual machine is frozen and doesn't respond to mouse clicks, you can either reset or stop it.

Note: Stopping Windows is similar to pulling the power plug out of a physical computer and resetting - to pressing the Reset button. Both methods should be used only if your virtual machine is completely unresponsive. It is not recommended that you stop or reset Windows, only when there is no other choice. Before clicking Stop or Reset, please send a technical data report with a detailed description of what happened to Parallels (click the Menu icon in the top right corner of the virtual machine window > Troubleshooting > Send Technical Data). Then contact your system administrator and ask contacting Support for assistance. Parallels engineers will investigate what caused the problem and try fixing the issue.

Stop Windows

To stop Windows, click the Menu icon in the top right corner of the virtual machine window > **Troubleshooting > Stop**.

Reset Windows

To reset Windows, click the Menu icon in the top right corner of the virtual machine window > **Troubleshooting > Reset**.

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