

Error in database on execute, error: 11/11, msg: 'database disk image is malformed'

- Parallels Remote Application Server

Symptoms

It's impossible to publish anything, change properties of already published items or something weird is going on.

redundancy.log has errors like this:

```
[E 00/00000073/T0CD0/P07D0] 27-07-20 16:00:54 - Error in database on execute, error: 11/11, msg: 'database disk image is malformed' command: (UPDATE tbl_ClientRuleList SET obj_Locked = 0
```

Cause

Settings.db file is corrupted.

Resolution

Stop PA and Redundancy services (on all servers running PAs) and restore the file from the backup copy, then start the services again.

NOTE: Restoring the backup may cause data loss in the console. The console will be restored to the last backed-up date.
