



It's impossible to configure PMM Proxy v8.5, step "Parallels MDM service can connect to the Apple Push Notification service" is not passed

- Parallels Mac Management 8.5

Symptoms

It's impossible to configure PMM Proxy v8.5, step **Parallels MDM service can connect to the Apple Push Notification service** is not passed:

Cause

Since PMM 8.5 **Parallels MDM service** is integrated with PMM Proxy and is installed together with it. It requires the ability to communicate with **Apple Push Notification Service**.

Even if you don't use Parallels MDM, it's still required to complete the configuration wizard.

Resolution

1. Upgrade to Parallels Mac Management v8.6
2. Please allow outgoing **TCP** connections to **gateway.push.apple.com** over port **2195** on the server running PMM Proxy.
If your firewall solution doesn't allow whitelisting FQDNs, please pay attention that APNS uses load-balancing and you'll have to allow connections to 17.0.0.0/8 address block, which is assigned to Apple:

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