



Error "Object username is not valid and cannot be used" is thrown when you try to filter published items

- Parallels Remote Application Server

Symptoms

Users from trusted domains can't be used for application filtering, error **Object *username* is not valid and cannot be used** is thrown:

Cause

The computer where RAS Console is running has issues connecting to the trusted domain. Please check its **System** log in **Event viewer** for events having ID **5516** or others:

Resolution

Please resolve the underlying issues preventing the computer from connecting to the domain.

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