



Enrollment Server stays in "Not Verified" state

- Parallels Remote Application Server

Symptoms

Enrollment Server stays in **Not Verified** state.

EnrollServer.log:

```
[T 00/00000000/T1D30/P0B3C] 08-06-20 14:40:03 - Started Thread PA Settings  
Thread (id 0x21b8 handle 724), threads running 3  
[T 6D/0000000B/T21B8/P0B3C] 08-06-20 14:40:03 - Connecting to the next PA...  
[T 6D/00000008/T21B8/P0B3C] 08-06-20 14:40:03 - No Agent ID available.  
Waiting for connection request from the PA  
[E 6D/00000003/T21B8/P0B3C] 08-06-20 14:40:03 - Failed to connect to any PA.
```

Cause

Incoming connections on port **30030** are blocked.

Resolution

Please allow incoming **TCP and UDP** connections from RAS Publishing Agent and RAS Console on the Enrollment Server over the port **30030**.
