



After remapping some keys inside a Windows virtual machine via a third-party application keystroke works incorrectly

- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition

Symptoms

I have remapped Cmd to act as Ctrl inside a Windows virtual machine via a third-party application. For some reason, Cmd acts as Ctrl in the virtual machine but only when it's pressed in combination with another key.

Cause

Parallels Desktop doesn't support any kind of alteration of the guest's keyboard layout performed inside the virtual machine.

Resolution

If you need to change some keys assignments, you should perform it in Parallels Desktop **Preferences > Shortcuts** for an exact virtual machine as described in [User's Guide](#).
