

## After remapping some keys inside a Windows virtual machine via a third-party application keystroke works incorrectly

- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition

## **Symptoms**

I have remapped Cmd to act as Ctrl inside a Windows virtual machine via a third-party application. For some reason, Cmd acts as Ctrl in the virtual machine but only when it's pressed in combination with another key.

## Cause

Parallels Desktop doesn't support any kind of alteration of the guest's keyboard layout performed inside the virtual machine.

## Resolution

If you need to change some keys assignments, you should perform it in Parallels Desktop **Preferences > Shortcuts** for an exact virtual machine as described in <u>User's Guide</u>.

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