

IBCM link configuration fails due to certificate issues

• Parallels Device Management

Symptoms

IBCM link configuration fails due to certificate issues.

pmm_ibcm_proxy.log has errors like this:

Cause

PMM Proxy certificate wasn't imported on the IBCM server or not selected during the configuration of IBCM component.

Resolution

Import PMM Proxy certificate to the IBCM server as described on page 43 of the <u>Administrator's guide</u>, re-run the IBCM Proxy Configuration Wizard and make sure to choose the right PMM Proxy certificate:



