

Service... failed to start. Verify that you have sufficient privileges to start system services

- Parallels Remote Application Server

Symptoms

Installation of RAS agent (say RDSH agent) fails with error **Service... failed to start. Verify that you have sufficient privileges to start system services**:

When you check the corresponding RAS log (i.e., **C:\ProgramData\RASLogs\tsagent.log**) you can see an error like this:

```
[E 00/00000003/T2D10/P70D0] 19-05-20 18:48:47 - [Internal] TCP Bind
127.0.0.1:30005 (An attempt was made to access a socket in a way forbidden by
its access permissions. [0x0000271d])
```

Cause

One of the ports required for the RAS agent is occupied by some other process.

You may run command **netstat -ano | findstr [port number]** to find the PID of the process:

Resolution

Please shut down or uninstall the conflicting application.

The ports required for RAS to work are listed [here](#).

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