



Unable to exclude by user or group list in MFA when RAS is installed in workgroup environment

- Parallels Remote Application Server

Symptoms

It's impossible to exclude by user or group list from Multi-factor Authentication when RAS is installed in a workgroup environment.

Error: **The program cannot open the required dialog box because no locations can be found** is thrown:

Cause

Exclusion by users and groups is supported for domain environments only.

Resolution

Please consider starting using domain or use other exclusion methods.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.