



Security Group Name is empty for domain-joined Macs

- Parallels Device Management

Symptoms

Security Group Name is empty for domain-joined Macs in SCCM:

Cause

This field is populated after completion of SCCM **Active Directory Group Discovery**:

Resolution

Please make sure that **Active Directory Group Discovery** is enabled and configured properly.
In some cases it may fail for Macs that didn't contact domain for a long time:

Once this discovery succeeds for the Mac, **SMS_AD_SECURITY_GROUP_DISCOVERY** will be added in the **Agent Name** field and the **System Group Name** will be filled: