|| Parallels[®]

App started in new browser tab spawns a new RD session

• Parallels Remote Application Server

Symptoms

When a user starts a published app in a new browser tab in an HTML5 client, a new RD session is created for it even when that's prohibited by RAS load balancing settings and Windows GPOs.

Cause

That's expected behavior and can't be changed.

Resolution

Launch apps in Parallels Client from HTML5 to avoid extra sessions.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.