SAML authentication fails with Ping

- Parallels Remote Application Server

Symptoms

When you open RAS HTML5 Gateway and get redirected to Ping Identity login page, it gives you errors **SYS_404** or **Req_008**:

Cause

Incorrect **Logon URL** in the **IdP** tab:

Resolution

Set the Logon URL like https://sso.connect.pingidentity.com/sso/idp/SSO.saml2?saasid=*SAASID*&idpid=*IDPID*

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