

## What happens when PMM license expires

• Parallels Device Management

## Information

When Parallels Mac Management for SCCM license expires, it has the following consequences:

- LIcense status in SCCM Console is **Expired**;
- Problem Monitor in system tray displays error Parallels Mac Management for Microsoft SCCM license has expired;
- Problem Monitor doesn't show new reports from Macs;
- Attempts to enroll new Mac clients fail;
- Network Discovery and AD System Discovery do not enroll new Mac clients;
- Push installation of Mac client fails;
- Already installed Mac clients do not receive policies. If users try to receive policies manually (clicking on **Connect** in the client interface), an error **Failed to establish connection to the SCCM Proxy. Forbidden** is displayed.
  - In other cases, error messages aren't shown to users;
- PMM-related commands in SCCM Console context menu don't work;
- Macs can't be enrolled to **DEP**;
- Task Sequences aren't available in **NetBoot** / **USB Boot**.

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