

Could not setup pma_cm_proxy service user account

• Parallels Device Management

Symptoms

You receive error **Could not setup pma_cm_proxy service user account** while running PMM proxy Configuration Utility:

pma_isv_proxy_config.log:

03-09 16:48:10.156 F /CmProxyCfgUtils:6584:2210/ Cannot get handle to service 'pma_cm_proxy': The specified service does not exist as an installed service. 03-09 16:48:10.156 F /pma_isv_proxy_config:6584:2210/ Could not setup pma_cm_proxy service user account

Cause

pma_cm_proxy service is missing from the server:

Resolution

Run the installer twice: unchecking Configuration Manager Proxy component and then checking it again:

