



Cannot retrieve IBCM Proxy certificate. Rpc error: code = 8

- Parallels Device Management

Symptoms

IBCM Link can't be configured, error **Cannot retrieve IBCM Proxy certificate. Rpc error: code = 8, category = 'Link to IBCM Proxy', "** is thrown:

pma_isv_proxy_config.log:

```
01-31 11:15:20.715 D /pma_isv_proxy_config:20352:2820/ HTTP: MPs = 1, DPs = 1; HTTPS: MPs = 0, DPs = 1
01-31 11:15:20.715 D /pma_isv_proxy_config:20352:2820/ hasCA: 1, pkiMode: 1, http: 1 (), https: 0 (There are no management points on this site that allow HTTPS connection.)
```

Cause

PMM is configured in non-PKI mode while IBCM functionality requires PMM to be running in PKI mode.

Resolution

Please switch at least some management points to HTTPS and reconfigure PMM in PKI mode.
