

RDSH Control options are not working

- Parallels Remote Application Server

Symptoms

Control management settings are ignored. For instance if you attempt to "**Disable logons until server restart**" - it won't be activated. The flag still stays at "**Enable Logons**".

The following error occurs at **controller.log**:

TS Agent NAME: [W 04/000000FF] Cannot change logon control because it is currently configured by server's group policy

Cause

Misconfiguration.

Resolution

RAS Control Management requires the following GPO configuration:

Computer Configuration > Administrative Templates > Windows Components > Remote Desktop Services > Remote Desktop Session Host > Connection > "Allow users to connect remotely using remote desktop services" must be set to **Not configured**

trademarks or registered trademarks of their respective owners.