

## **Printer denied for redirection**

- Parallels Remote Application Server

### **Symptoms**

Printers aren't redirected.

**tsagent.log:**

```
Printer: "%PRINTERNAME%" via driver: "%DRIVERNAME%" denied for redirection
```

### **Cause**

RAS Universal Printing is configured to redirect printers using only specific drivers.

### **Resolution**

Please go to **RAS Console** → **Universal Printing** → **Printing drivers** and make the necessary changes depending on your purposes: