Changes in the window of published Explorer aren't reflected until you refresh the window manually

- Parallels Remote Application Server

Symptoms

Changes in the window of published Explorer (like creating new folders or deleting items) aren't reflected until you refresh the window manually.

Cause

It's a known issue with Microsoft Windows Server 2016:
https://social.technet.microsoft.com/Forums/windowsserver/en-US/8657fe47-9c2d-4162-b15b-c8ee7cbfb4c5/explorer-must-b

Resolution

- Create registry key **HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\App Paths\EXPLORER.EXE** on the RDS host and then create **DWORD** value **DontUseDesktopChangeRouter** set to **1**.

- Check that "Use Remote Apps if available is enabled for the RD Session hosts involved in the RAS agent settings:

- **RAS Console > Farm > RD Session Hosts for Parallels RAS v16 >** Access the **Properties** of the Terminal Server you are publishing issued resource from

  NOTE: (if multiple Terminal Servers are effected, this change needs to be done on all of them)

- Switch to the **Agent Settings** tab

- Tick the option: **Use RemoteApps if available**

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