

Can't activate Parallels Desktop App Store Edition after an upgrade

• Parallels Desktop for Mac App Store Edition

Symptoms

I have installed Parallels Desktop App Store Edition but upon starting a virtual machine the window with m
subscriptions pops up and doesn't let my virtual machine start. My subscription is presented as Active.

Resolution

1.	Click on the name of	vour account on the t	on right corner	and select the	Sign out o	option

2. Sign in back.

