



"Hardware Scan" date isn't updated

- Parallels Device Management

Symptoms

Hardware Scan date in SCCM Console isn't updated after running Hardware Inventory successfully:

Cause

Hardware Scan date is updated based on the **Client Status Update schedule** (once a day by default):

Resolution

Please wait a day (or more depending on the schedule) for the **Hardware Scan** date to be updated.

If you want to force it, you may run it manually:

1. Go to **SCCM Console Monitoring Client Status Client Check;**
2. Click on **Refresh Client Status:**

In several minutes after that **Hardware Scan** date will be updated: