Failed to install profile

- Parallels Device Management

Symptoms

A profile deployment fails if the profile is deployed as a User or System profile.

You may see the following entires in the **pma_agent.log** file:

F /MacSysProfileAgent:10825:307/ Configuration profile is not valid

Cause

The profile is missing the following string in the header:

<?xml version="1.0" encoding="utf-8"?>

Resolution

Add the following sting into the profile in the beginning

<?xml version="1.0" encoding="utf-8"?>

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