Unwanted tray icons are redirected from Remote Desktop session to user PC

- Parallels Remote Application Server

Symptoms

Unwanted tray icons are redirected from Remote Desktop session to user PC:

Resolution

Here are two possible solutions:

- Enable RemoteApps option for the RDSH agent;
- Or tweak the behavior of Parallels RAS Memshell mirroring technology:

1. Open registry editor on the RDS host from which the application in question is published.

2. Navigate to the following location:

For 32-bit OS: **HKEY_LOCAL_MACHINE\SOFTWARE\Parallels**
For 64-bit OS: **HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Parallels**

3. Create a new key called **Memshell**

4. Within a created Memshell key create a String named **TrayIconsNoRemote**:

TrayIconsNoRemote value should match the exact name of the executable file of the application in question (*.exe file). Please refer to screenshot below:

To disable sending tray icons for several applications specify all executables separated by a **semicolon**:

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