# || Parallels<sup>®</sup>

#### [2056] - The remote session was disconnected because there are no Terminal Server License Servers available to provide a license

• Parallels Remote Application Server

## Symptoms

Error "[2056] - The remote session was disconnected because there are no Terminal Server License Servers available to provide a license" is thrown on an attempt to launch published resource in Parallels Client.

Only particular PCs are affected irrelevant to user credentials being used.

#### Cause

Users do not have sufficient permissions on required registry keys.

## Resolution

Grant users with Full Control permissions on these registry keys and restart the PC: HKLM\SOFTWARE\Microsoft\MSLicensing HKLM\SOFTWARE\Wow6432Node\Microsoft\MSLicensing (in case of x64-bit OS)

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