



How to unbind Sign In With Apple with Parallels applications

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Standard Edition
- Parallels Toolbox

Symptoms

- I attempted to Sign In With Apple in Parallels Desktop and wasn't able to log in.
- I attempted to Sign In With Apple in Parallels Toolbox and wasn't able to log in.

Cause

Parallels has received neither email nor name from Apple.

Resolution

To log in to one of Parallels applications with Sign In With Apple after failed attempt it's required to unbind Sign In With Apple with this particular app following instructions below depending on the macOS currently installed.

Unbind Sign In With Apple with Parallels applications on macOS 10.15 Catalina (and later)

1. Go to **System Preferences > Apple ID** then select **Password & Security** item in the list on the left.
2. Under **Apps which are using your Apple ID** section click **Edit** button.

3. From the list on the left select a Parallels application which needs to be unbound and click **Stop using Apple ID** button.

4. In the following window, click **Stop using** button.

5. Try using Sign In With Apple again.

Unbind Sign In With Apple with Parallels applications on macOS 10.14 Mojave (and earlier)

1. Go to [Apple ID](#) website and log in using your Apple ID credentials.
2. Scroll to the **Security** section and click **Manage...** button under **Apps & Websites using Apple ID**.

3. Click the required application from the list.

4. Click **Stop Using Apple ID** button.

5. Give final confirmation by clicking the **Stop Using Apple ID** button.

6. Apple ID no longer bound with Parallels application. Open the required application and try using Sign In With Apple again.

© 2025 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.