



Mouse pointer is extremely small or missing in remote session

- Parallels Remote Application Server

Symptoms

Mouse pointer is extremely small or missing in Remote Desktop session.

Resolution

Change the current mouse pointer scheme to any other like **Windows Black (system scheme)** or **Windows Standard (large) (system scheme)** in the system settings *of the remote desktop*:

You may use one of these commands to open mouse pointer options right from the "Run" menu:

```
control main.cpl,,1
```

```
rundll32.exe shell32.dll,Control_RunDLL main.cpl,,1
```

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