

## **"Recycle Bin is corrupted" error appears in Windows after upgrading to macOS Catalina**

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Pro Edition

### **Symptoms**

**Recycle Bin is corrupted** error message appears in Windows virtual machine.

### **Cause**

macOS Catalina 10.15 introduced more privacy restrictions, Parallels Desktop application needs additional access to be able to work as before.

### **Resolution**

On Mac menu bar click on Apple logo > **System Preferences** > **Security & Privacy** > unlock settings by clicking

> on the left side scroll down and select **Full Disk Access** menu > on the right side put checkmark for Parallels Desktop.

### **Alternative solution**

1. Open Windows virtual machine's configuration > Options > Sharing > under **Shared profile** click on **Configure...** > uncheck **Merge Recycle Bin with Trash** option.
2. In Windows sign out and sign in back to your Windows profile when asked.
3. Go back to the configuration > under **Shared profile** click on **Configure...** > enable **Merge Recycle Bin with Trash** option back.

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