

"Recycle Bin is corrupted" error appears in Windows after upgrading to macOS Catalina

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Pro Edition

Symptoms

Recycle Bin is corrupted error message appears in Windows virtual machine.

Cause

macOS Catalina 10.15 introduced more privacy restrictions, Parallels Desktop application needs additional access to be able to work as before.

Resolution

On Mac menu bar click on Apple logo > System Preferences > Security & Privacy > unlock settings by clicking

> on the left side scroll down and select **Full Disk Access** menu > on the right side put checkmark for Parallels Desktop.

Alternative solution

- 1. Open <u>Windows virtual machine's configuration</u> > Options > Sharing > under **Shared profile** click on **Configure...** > uncheck **Merge Recycle Bin with Trash** option.
- 2. In Windows sign out and sign in back to your Windows profile when asked.
- 3. Go back to the configuration > under **Shared profile** click on **Configure...** > enable **Merge Recycle Bin** with **Trash** option back.

