



## How to unbind Sign In With Apple with Parallels account

- Parallels Desktop for Mac Pro Edition
- My Account

### Symptoms

I attempted to Sign In With Apple and encountered an authentication problem.

### Cause

Misalignment problems between Apple's and Parallels authentication services.

### Resolution

First of all, follow the instructions below to unbind Sign In With Apple from Parallels account:

1. Go to [Apple ID](#) website and log in using your Apple ID credentials.
2. Scroll to the Security section and click **Manage...** button under **Apps & Websites using Apple ID**.

3. Click on **Parallels** item.

4. Click the **Stop Using Apple ID** button.

5. Give final confirmation by clicking the **Stop Using Apple ID** button.

6. Apple ID no longer bound with Parallels Account. Go to My Account page to Sign In with Apple again.
7. Once the following screen will appear click **Use a different Apple ID** option

8. Once prompted, enter your **Apple ID** on the appeared page

9. Follow on-screen instructions to finish the process.

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