

HTTP Error 500.19 - Internal Server Error

- Parallels Device Management

Symptoms

This article describes why the "**HTTP Error 500.19 - Internal Server Error**" message appears in your web browser when you are trying to download an image from a Netboot server.

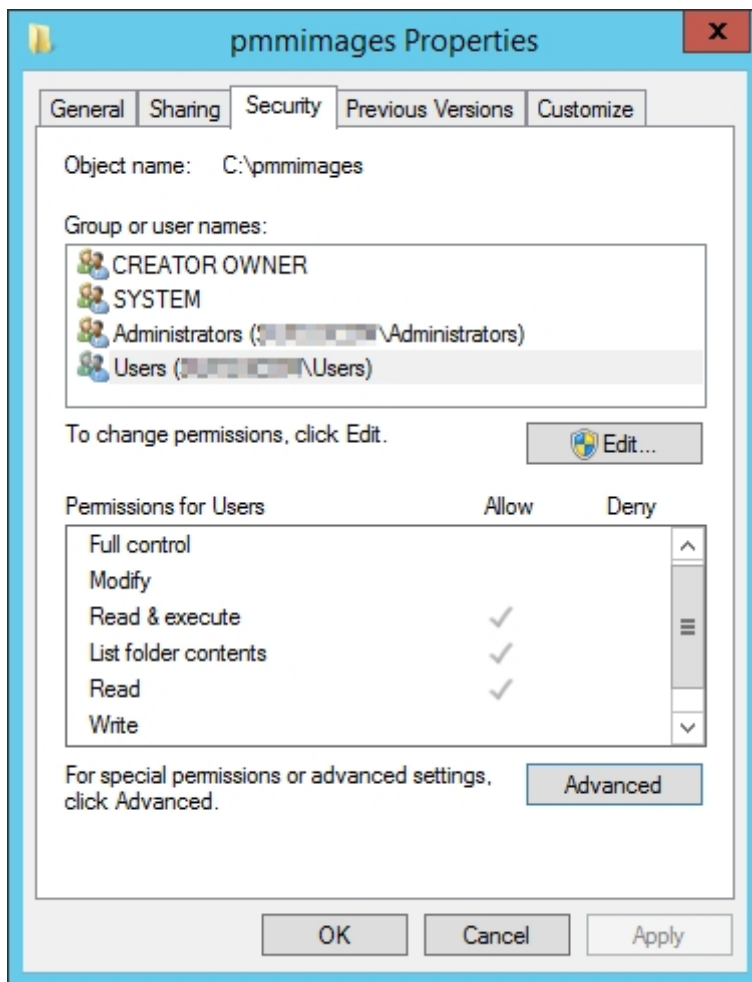
The default path is `http://nebootserverIP/pmmimages`

Cause

The error message is related to IIS Web Server. The server tells that it does not have permissions to get an access to the *pmmimages* folder.

Resolution

1. You need to give local 'Users' group the next NTFS Security permissions on `C:\pmmimages` folder:
Read&Execute; List folder contents; Read



2. Restart IIS Web Server.