

## HTTP Error 500.19 - Internal Server Error

• Parallels Device Management

# **Symptoms**

This article describes why the "HTTP Error 500.19 - Internal Server Error" message appears in your web browser when you are trying to download an image from a Netboot server.

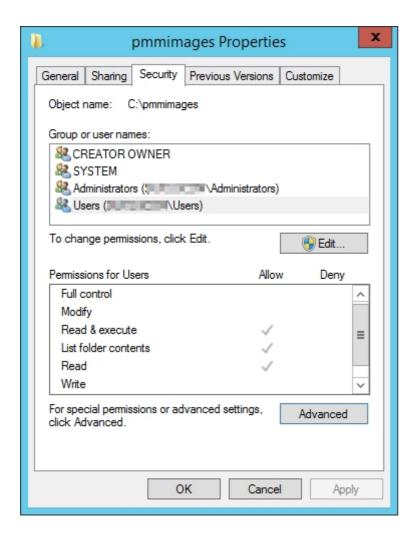
The deafult path is http://nebootserverIP/pmmimages

### Cause

The error message is related to IIS Web Server. The server tells that it does not have permissions to get an access to the *pmmimages* folder.

### Resolution

1. You need to give local 'Users' group the next NTFS Security permissions on C:\pmmimages folder: Read&Execute; List folder contents; Read



#### 2. Restart IIS Web Server.

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