



RDP-UDP data tunneling is not working

- Parallels Remote Application Server

Symptoms

- RDP-UDP tunneling does not work in published desktop while using Parallels Client.
- While connecting to the same machine directly over MSTSC, UDP is enabled.

Cause

Misconfiguration

Resolution

Enable Network Layer Authentication in Advanced Settings for users on Console/or on the Parallels Client. With this setting disabled, UDP will not work.

Parallels Client:

Using a RAS Policy:

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