



Parallels Access is not accessible

- Parallels Access for Business
- Parallels Access

Symptoms

I cannot connect to the remote computer because it is shown as **Not accessible**.

If I open Parallels Access window and click on **Turn On Access**, nothing happens.

Cause

Under investigation.

Resolution

As a temporary workaround please sign out from your Parallels account in the application and sign in back, then you will be able to **Turn On Access**.

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