

## Unable to purchase Parallels Desktop for Mac App Store Edition

- Parallels Desktop for Mac App Store Edition

### Symptoms

When I try to purchase Parallels Desktop for Mac App Store Edition, after clicking the **Subscribe** button, I get a message that says **In-app purchase is not supported. Machine licensed app does not support in-app purchase.**

### Cause

The error message is caused by one of the following issues with your Apple ID®:

- The **In-app purchases aren't shared with family members** option is configured in [Family Sharing](#) profile.
- In-app purchases are disabled for your Apple ID.
- In-app purchases are restricted by an [MDM \(Mobile Device Management\)](#) tool in an enterprise environment.

### Resolution

You can either fix the issue with the Apple ID or purchase [Parallels Desktop for Mac](#) which doesn't need to be linked to your Apple ID.

For more information about the difference between the App Store and Standard Edition of Parallels Desktop, please refer to [KB 123796](#).

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