



Virtual Machine is missing from Virtual Guests List

- Parallels Remote Application Server

Symptoms

You can't use a VM running on Nutanix hypervisor as a RAS template - it's just not displayed in Virtual Guests List window.

Cause

This VM was used as a template in the past. It's already marked as a template, therefore it's hidden in the dialog.

Resolution

1. Open properties of the VM in the Nutanix console, clear its description and press "Save":

2. Refresh the list of VMs in RAS. The VM will appear there.

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