



How to set up credentials for Parallels Client on IGEL device

- Parallels Remote Application Server

Symptoms

You are prompted for login and password each time you launch Parallels Client Session on IGEL device:

Cause

User Name and password are not configured in IGEL Setup.

Resolution

1. Launch IGEL Setup on the device:

2. Proceed to Configuration Sessions Parallels Client Parallels Client Sessions Parallels Client Session Connection and specify login and password:

3. Press OK.

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