

## Unable to activate license key. (Code: 400) invalid parameters.

• Parallels Remote Application Server

## **Symptoms**

Unable to activate license key. error: An internal error has occurred. Please try again. (Code: 400) invalid parameters.

## Cause

In FarmGUID row cell gen\_Value and gen\_Type are missing from Settings.db

## Resolution

Add value to gen\_Value and gen\_Type in setting.db file.

For example: 7F60C72F-701B-4F0F-BF82-4762D7E62C12

gen\_Type always must be 6.

