



Mouse cursor randomly stuck while using macOS/OS X virtual machines

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Note: The issue has been fixed in [Parallels Desktop 14.1.1 \(45476\)](#) build. Therefore, it is advised to update Parallels Desktop to the [latest build](#) of version 14 or upgrade to the most [recent version](#).

Symptoms

While using macOS®/OS X® virtual machine, the mouse cursor randomly freezes. To unfreeze it again, it is necessary to suspend the virtual machine and then resume it.

Resolution

Next time the cursor freezes, simply perform **scrolling** using the mouse.

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