



## **Window contents aren't shown while dragging**

- Parallels Remote Application Server

### **Symptoms**

While you drag a window of a published app, its contents aren't displayed.

### **Cause**

Option "Show window contents while dragging" is disabled on RDS host and/or local PC.

### **Resolution**

You need to enable option "Show window contents while dragging" in Performance Options on both RDS host and local PC:

1. Open the Start menu;
2. Right-click Computer (or "This PC") Properties;
3. Click Advanced system settings;
4. Click Performance Settings;
5. Enable "Show window contents while dragging" and press OK:

Please take into account that this setting is applied per user.

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