

## Window contents aren't shown while dragging

• Parallels Remote Application Server

## **Symptoms**

While you drag a window of a published app, its contents aren't displayed.

## Cause

Option "Show window contents while dragging" is disabled on RDS host and/or local PC.

## Resolution

You need to enable option "Show window contents while dragging" in Performance Options on both RDS host and local PC:

- 1. Open the Start menu;
- 2. Right-click Computer (or "This PC") Properties;
- 3. Click Advanced system settings;
- 4. Click Performance Settings;
- 5. Enable "Show window contents while dragging" and press OK:

Please take into account that this setting is applied per user.
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