



Error 4612 The connection was ended because of a network error

- Parallels Remote Application Server

Symptoms

- The following error is observed when you launch published item from Parallels Client installed on typical RAS Server:

- In Event Viewer > System branch you can see the following error at the same time:

Cause

The issue is related to Microsoft Windows Server permissions configuration.

In order to confirm that this is the case we can do the following:

- Download [ProcMon](#)
- Open it and configure filter as follows:

- We should look for ACCESS DENIED event related to the this issue:

Resolution

Permissions should be configured properly for services hosted in lsass.exe process to have write permissions in C:\ProgramData\Microsoft\Crypto\RSA\Machinekeys\ folder.

Default permissions are: Read/Write for Everyone and Full Control for Administrators Group.

Reference

[RDP Fails with Event ID 1058 & Event 36870 with Remote Desktop Session Host Certificate & SSL Communication - Microsoft Tech Community](#)

[Unable to RDP the server.](#)

[Schannel 36872 or Schannel 36870 on a Domain Controller | Microsoft Docs](#)
