|| Parallels[®]

Enroll a macOS virtual machine in Parallels Desktop using JAMF or another MDM provider

- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Pro Edition

Information

Note: this feature is available only in **Parallels Desktop Pro** and **Parallels Desktop Business** editions. Parallels Desktop for Mac doesn't support this feature on Mac computers with Apple M1 chips.

To perform a macOS virtual machine enrollment in Parallels Desktop using JAMF or any other MDM (<u>Mobile device management</u>) provider it's required to change the virtual machine serial number and hardware model identifier.

- 1. Start creating a new macOS VM using a DMG or an app file downloaded from App Store.
- 2. Once the OS installation finishes, shut down the virtual machine.
- 3. Go to the virtual machine <u>configuration</u>, Hardware > Boot Order > Advanced Settings.
- 4. Enter the following two system flags:

devices.smbios.serial=<serial>

devices.mac_hw_model=<mac_model>

For example:

devices.smbios.serial="C02XK123456"

devices.mac_hw_model="Macmini7,1"

- 5. Close the configuration window and create a snapshot as per instructions from the article.
- 6. Start the virtual machine.

If after changing the JAMF version and/or upgrading Parallels Desktop version the enrollment cannot be performed, delete a record for this VM asset in JSS under "Advanced Mobile Device Searches".

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