



Extend existing Parallels Desktop subscription with another key

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition

Symptoms

I have purchased a new Parallels Desktop subscription while I have an active one already. Can I merge them?

Resolution

You can extend an existing Parallels Desktop subscription with a newly purchased one.

NOTE: There are some limitations you should keep in mind. Let's say, you need to extend your subscription A with a newly purchased subscription B:

- 1) Subscription B should not be registered under any account yet. If you've already registered it under your account it cannot be used to extend other subscription.
- 2) Both subscriptions should be of the same type and amount: Parallels Desktop for Business cannot be extended with a Parallels Desktop Pro subscription just as a Parallels Desktop Pro for 2 computers can be extended with Parallels Desktop Pro for 2 computers only.
- 3) Neither subscription A nor B can be a promo key.
- 4) Subscription B should not be purchased online from Cleverbridge.

Extend in Parallels Desktop

1. Click on Parallels icon on Mac menu bar || > **Account & License** > **Enter a key**.

2. Enter a valid key and click **Activate**.

3. Click 'Extend an existing subscription' in the appeared pop-up > select active subscription and click **Continue**.

NOTE: the operation is irreversible.

Now your subscription expiration period is extended.

Extend in Parallels My Account

Go to Parallels [My Account](#) > log in to your account > click on 'Register Key' on navigation bar > enter subscription key > if you have an active subscription you will get the following message:

Click **Extend** or **Register** to extend existing subscription or create a new one accordingly.

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