Text in clipboard loses formatting

- Parallels Remote Application Server

Symptoms

When text is copied in published app (or remote desktop) and pasted locally, it loses formatting (font, style, tables, etc) and can be pasted only as plain text:

Cause

Known issue of RDP, actual for Windows Server 2012 R2 and previous versions. Links for reference :

Remote Desktop Clipboard missing HTML format when c drive redirected,

RDS Clipboard loosing HTML format when c drive redirected.

Resolution

Microsoft did resolve the issue in Windows Server 2016, upgrade to this version is recommended.

Workaround

You may disable redirection of local drive where user folder **%TMP%** is located (**C:** by default):

1. Log off the current session and open **Connection properties**:

2. Proceed to **Local resources** tab and press **Configure drives...**:

3. Uncheck **Use all disk drives available**, the drive containing user %TMP% folder (**Local Disk (C:)** by default) and press **OK** twice to apply the settings:

4. Establish the connection and review the result:

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