How to verify the ID of System Report uploaded to Parallels?

- Parallels Remote Application Server

Information

In some of the cases, Parallels Support representative may request you to provide the ID of system report from Parallels Remote Application Server. Once report generated and sent, you'll see it's in the following dialogue:

In case. you didn't save the report ID, you may always find it in **Console.log** (located at *%ProgramData%\Parallels\RASLogs*), please use "Report successfully sent" search words:

[I 07/00000013/T00001720] Tue Mar 28 06:32:07 2017 - Report successfully sent. Report ID: 167675037.

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