|| Parallels[®]

Unable to perform DNS requests over TCP in Shared network

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

DNS requests are rejected when performing the query over TCP in Shared network mode in Windows virtual machine.

Cause

DNS requests over TCP in Shared network feature is supported <u>only in Parallels Desktop Pro and</u> <u>Business</u> Editions.

Such functionality is not supported in Parallels Desktop Standard Edition.

Resolution

For Parallels Desktop Standard Edition please apply one of the following workarounds:

- 1. Change the network type from **Shared** to **Bridged** by going to Windows <u>virtual machine's configuration</u> > **Hardware** > **Network** > **Source**.
- 2. Assign DNS server manually in Windows network settings.

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