

Warning pop ups when backing up files in Quickbooks Desktop Pro

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

When I create a backup for company files in Quickbooks Desktop Pro 2017 I get a notification warning that the company file is stored on a drive in a remote computer.

Cause

This warning pop ups due to the enabled Parallels Desktop Shared Profile tool in your Windows virtual machine which maps Windows user account folders (e.g. Desktop, Documents, Downloads) to macOS user account folders.

Therefore, instead of `C:/Users/username/Documents` your files are saved to `\\Mac\Home\Documents` that is the location which Windows treats as the network location.

As a result, some Windows programs like Quickbooks Desktop Pro warn a user before saving the files to this location.

Resolution

There is no need to change this configuration if Quickbooks Desktop Pro works okay.

To prevent this warning's appearance save files on Windows virtual hard disk (navigate manually to C:/Users/username/Documents).

NOTE: make sure to back up all important files from time to time.

Alternatively, you can disable Shared Profile tool in the virtual machine's configuration > **Options** > **Sharing** > **Share Mac** > uncheck **Shared profile** checkbox.

Or just one of Shared Profile's segments - **Documents** by clicking on **Configure...** button under **Shared profile** checkbox and having only **Documents** unchecked.

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