

Quicken / Quickbooks resolution issues on Apple Retina display

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

When I run Quicken / Quickbooks the application doesn't look right, everything is blurry, buttons are not displayed properly, the resolution is pixelated and program's interface is too small.

Cause

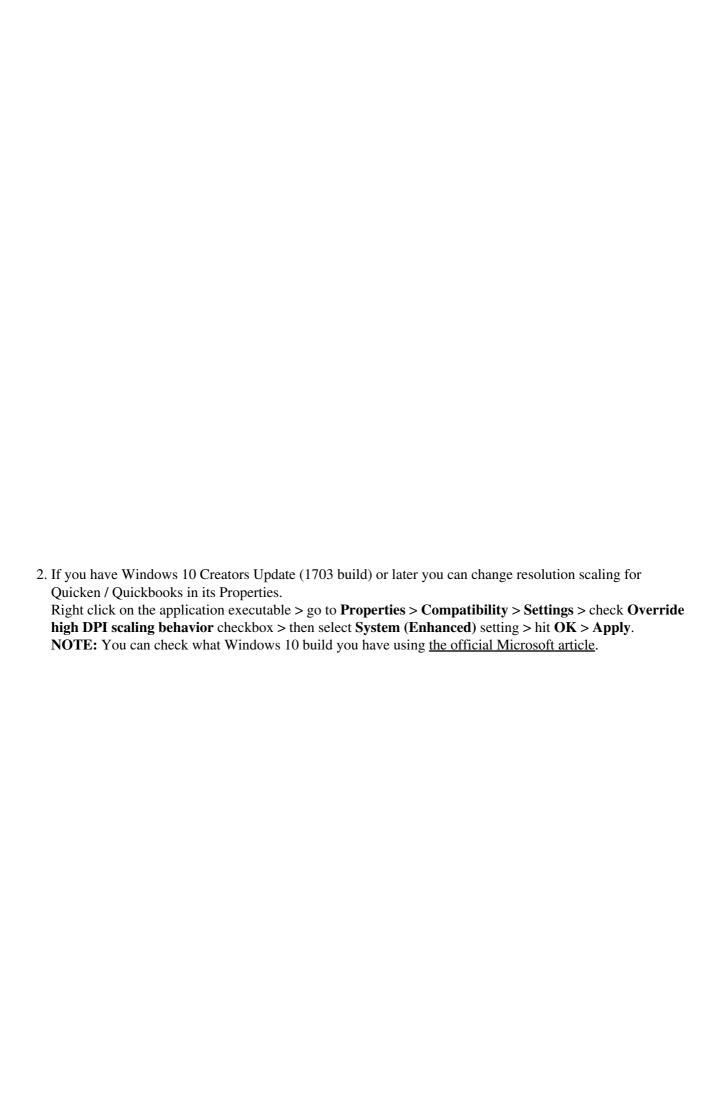
Quicken, Quickbooks and many other Windows-based programs are not adapted for Retina display resolution, therefore Windows resolution becomes very high thus in-program fonts get too small, user interface buttons or images are not rendered properly.

Resolution

You can optimize resolution settings either in Windows virtual machine's configuration or in Quicken / Quickbooks.

1. In the <u>virtual machine's configuration</u> go to **Hardware > Graphics >** change the resolution type to **Scaled** mode.

NOTE: There was a major Scaled mode improvement in <u>Parallels Desktop 13</u> in comparison to the previous versions.



3.
For more information about Retina resolution issues in Windows-based programs refer to KB119926.
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