

Quicken / Quickbooks resolution issues on Apple Retina display

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

When I run Quicken / Quickbooks the application doesn't look right, everything is blurry, buttons are not displayed properly, the resolution is pixelated and program's interface is too small.

Cause

Quicken, Quickbooks and many other Windows-based programs are not adapted for Retina display resolution, therefore Windows resolution becomes very high thus in-program fonts get too small, user interface buttons or images are not rendered properly.

Resolution

You can optimize resolution settings either in Windows virtual machine's configuration or in Quicken / Quickbooks.

1. In the virtual machine's configuration go to **Hardware > Graphics** > change the resolution type to **Scaled** mode.

NOTE: There was a major Scaled mode improvement in Parallels Desktop 13 in comparison to the previous versions.

2. If you have Windows 10 Creators Update (1703 build) or later you can change resolution scaling for Quicken / Quickbooks in its Properties.

Right click on the application executable > go to **Properties > Compatibility > Settings** > check **Override high DPI scaling behavior** checkbox > then select **System (Enhanced)** setting > hit **OK > Apply**.

NOTE: You can check what Windows 10 build you have using [the official Microsoft article](#).

For more information about Retina resolution issues in Windows-based programs refer to [KB119926](#).

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