



Known issues with macOS 10.14 Mojave and Parallels Desktop for Mac

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition

Compatibility

Parallels Desktop 14 for Mac is fully compatible with macOS 10.14 Mojave. Older Parallels Desktop versions* only partially support working on macOS Mojave due to technical reasons and the following issues may occur (included but not limited to):

- Issues allowing Parallels Desktop system extensions.
- Issues with creating a Boot Camp based virtual machine.
- Visual and graphics artifacts.
- Intermittent application crash.

See the extended list of issues below.

* - Parallels Desktop 13 and 12 for Mac. Parallels Desktop 11 and earlier has reached End-of-Life and are not supported.

Known issues with macOS as a main system

Issue	Workaround
Unable to grant access to camera and microphone for Parallels Desktop in System Preferences > Security & Privacy > Privacy	Change <u>configuration</u> of all available virtual machines in Options > 'Startup and Shutdown' to 'Start up and shut down manually' Then restart the Mac and after the restart start Parallels Desktop again. After granting the access it's possible to change Startup and Shutdown settings to the previous values.
Parallels Desktop Preferences: controls are not visible if Preferences window is not active.	Fixed in <u>Parallels Desktop 14.0.0</u> .
'Open in Internet Explorer' Safari plug-in cannot be installed.	Fixed in <u>Parallels Desktop 14.0.1</u> .
Virtual machine in Windowed view mode: devices "LED" indicators do not blink.	Click 'Hide devices' > click 'Show devices'.
Resource Usage window is transparent.	Fixed in <u>Parallels Desktop 14.0.0</u> .
	Fixed in <u>Parallels Desktop 14.0.0</u> .

Applications (Parallels) folder icon image is broken.	
Virtual machine Shared Applications are not displayed in 'Recents' Dock area.	Fixed in Parallels Desktop 14.0.0 .

Known issues with macOS virtual machine

Note: If you want to upgrade your virtual machine to macOS 10.14 Mojave, please make sure to take a backup.

Issue	Workaround
Black screen in macOS virtual machine after upgrade to 10.14 Mojave	Fixed in Parallels Desktop 14.0.0 .
Mouse scroll does not work during a new installation of macOS 10.14 Mojave	Fixed in Parallels Desktop 14.0.0 .

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