

Unable to copy and paste in Parallels Desktop

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

I cannot copy and paste within Windows or from Windows to Mac and vice versa.

Copying/pasting is working when <u>Parallels Tools are uninstalled</u> or <u>disabled in Windows services</u>.

Cause

3rd party antivirus or clipboard manager on Mac or Windows side is blocking the access to <u>Parallels Desktop Shared Clipboard</u> feature.

Resolution

Uninstall or disable 3rd party antivirus or clipboard manager.

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